

Carestream

Applications Training Services

Increase Productivity. Expertise.

User Applications Training Boosts Productivity.

SERVICE MADE SIMPLE.



Build Applications Expertise with Ongoing Education.

Today, every healthcare facility faces pressure to improve their quality of care – while managing costs and increasing productivity. This is especially true of digital X-ray technology: radiologists and technologists must continually increase their skills to get a high-quality image the first time – minimizing retakes, accelerating exams and reducing patient exposure.

Look to Carestream's Applications Training Services. They cover Carestream product education, optimization of image quality and the latest advances in image processing. We can help you move from analog to digital. Train new staff members. And keep veteran technologists current on the latest imaging advances.

Advantages at a Glance

- Key Operator Training to provide economical onsite training for current and future staff.
- Basic Operator Training for technologists to learn all of the skills necessary for optimal system operation and image capture.
- Workflow and Image Optimization Training.
- A community of service and support: Surrounding you with a dynamic team of experts, with a Single Point of Entry for easy, customized access to the right people in every situation.

Key Operator Training.

Key Operator Training teaches expert skills for using Carestream DR Systems and producing optimal images for interpretation. It also prepares operators to define the procedures necessary to configure the system according to your site's specific workflow.

Key Operator training uses a train-the-trainer approach, so your Key Operators can then provide economical onsite training for current and future staff. This training is crucial for customers purchasing their first Carestream system, because Key Operators are essential to the successful implementation of Carestream DR systems. These individuals should be ready to take responsibility for incorporating digital detectors into your diagnostic imaging environment and providing ongoing training.

Selecting Candidates for Key Operator Training.

Key Operators must have an aptitude for training others and have their own system expertise. Here are some suggestions for selecting the ideal individuals for the role. You want to identify staff members who:

- Are knowledgeable about your department protocols.
- Ideally, have experience with, or are familiar with, similar systems.
- Have exceptional communication and interpersonal skills, and are comfortable with training peers.
- Show enthusiasm and initiative for learning about new products.
- Will devote quality time to attending applications training, hands-on practice sessions and staff training.
- Benefit most from attending training directly from our applications personnel.
- Will be available to provide ongoing training and support for your staff.

In addition, be sure to determine the number of Key Operators you'll need, based on your entire user population (consider all shifts, weekend coverage, etc.)

Basic Operator Training.

If you prefer to have your technologists receive direct training, rather than depend on Key Operators to provide it, our Basic Operator Training is the answer. Users will learn all of the skills necessary for optimal system operation and image capture. This training approach is also ideal for sites with many technologists.

Workflow and Image Optimization Training.

Workflow and Image Optimization Training greatly enriches your Key Operators' and Basic Operators' understanding and use of the Carestream system. It's scheduled after your technologists have been using the system for three to four weeks. This way, they're able to ask questions based on their real-world experience with the system and can gain clarity on any issues or problems they've experienced.

This training also covers image-quality assessment and customization to optimize workflow management and ensure your facility's complete satisfaction. It can also be very valuable training for users who want to ensure that they're using best practices.

Key Parameters for Applications Training and Quote.

What are your training needs?

Train the Trainer

Key Operator trained by Carestream.

Key Operator* then trains remaining staff.

*Suggested number of Key Operators per session not to exceed four.

Train Key Operators and Day-shift Basic Operators

Key Operator then trains second and third shifts.

Procedure Mapping

Carestream Trains Key Operator – Customer is responsible for completion, or

Carestream Trains Key Operator – Carestream completes for all systems.

	Currently Installed	New Install	Number of Systems	Train the Trainer <i>How many Key Operators?</i>	Train Key Operators <i>How many Basic Operators?</i>	Procedure Mapping <i>Indicate Key Operator or Carestream</i>
Cone Beam CT (CBCT)						
DRX-Excel						
DRX-Evolution						
DRX-Compass						
DRX-Ascend						
DRX-Revolution						
DRX-Revolution Nano						
DRX-Transportable Lite						
DRX-1 Retrofit (In-Room)						
CR Classic						
Vita Flex						
ImageView Software (on Windows 10)						
Dual Energy						
Digital Tomosynthesis						
Tube & Picc Line / Bone Suppression / Pneumothorax Visualization						
Pediatric Software (for children's hospitals, consider extra time)						
Single-Shot Long-Length Imaging						
DR Long-Length Imaging						
CR Long-Length Imaging						
Image Suite Software						

Superb Imaging Performance Deserves Superb Service.

We'll keep your equipment running at peak efficiency.

A SMARTER WAY FORWARD.

A Complete Portfolio of Smart Services.

We work to continuously improve your imaging performance, helping you to innovate as needs change and make the most of your budget and resources. From planning to training to support, Carestream offers a complete portfolio of services to keep your equipment and your facility running smoothly.



Smart Planning

To get you up and running and plan for your future



Smart Support

To maintain your system and help you if it's down



Smart Staff

To get the most from your system and staff



Smart Options

To maximize your potential and minimize your costs

Enhance Productivity with Remote Connectivity.

Every minute of imaging system downtime chips away from your facility's productivity and quality of patient care – so you need to know that performance issues will be recognized and resolved rapidly. CARESTREAM Smart Link remote technology creates a powerful bridge between your Carestream solutions and Carestream's Customer Success Network. Secure Internet access to expert, global support maximizes your resources and enhances the performance of your CR, DR and extremity CT solutions from Carestream.

A Community of Service and Support.

For dependable service, look to our Customer Success Network. We work continuously to improve your imaging performance, help you to innovate as needs change, and make the most of your budget and resources. Carestream's Customer Success Network surrounds you with a dynamic team of experts, with a Single Point of Entry for easy, customized access to the right people in every situation. You and your patients will benefit from the expertise and best practices only Carestream can deliver.



Eclipse: Harness the Power of Decades of Innovation.

Carestream's Eclipse is the engine behind our innovative imaging software. It uses AI technology and proprietary algorithms to significantly increase the value of the entire imaging chain, from capture to diagnosis.

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"Rx only"

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